Use case name: Deposit

Description: Customer must have an internet banking profile before transactions can be performed

Primary actor(s): Customer

Secondary actor:

Precondition: Customer already has an internet banking profile on the system

Trigger: Customer would like to deposit money into the bank account

Main Flow:

1. Use case starts when customer selects ‘Deposit’
2. System responds by displaying deposit page to collect details of the transaction
3. Customer provides the following details
4. Amount to be deposited
5. Name of depositor
6. System validates transaction details
7. System enables services authorized for the transaction and process it
8. Use case ends once the deposit has been made

Exception Flow:

* In step 4, if user account details not successfully validated, display suitable message and allow retry
  + Maximum of 3 retries allowed

Post-condition: User can return to system default page